

CAFÉ TEMPO THRILLED TO GET THE GOLD

Chris and Ann Gurnsey are the owner/operators of Café Tempo, and were thrilled to win the Casual Dining category at the 2008 Tourism Awards. The trophy is proudly displayed in their busy little eatery, beside their runners-up plaque from 2007's inaugural competition. Chris says the Awards gave them the opportunity to look at their business closely, and to implement improvements. He feels it's too easy, once you've built your clientele and become established, to get a little complacent. He believes the submission process, while challenging, is a good way for businesses to measure their achievements.



Visitors and locals are spoilt for choice with Norfolk's marvellous range of cafés and coffee shops, and Chris is certain the Awards keep standards high. The market is very competitive, so Chris, Ann and their team continually strive to provide excellent food, drinks and a welcoming atmosphere for their patrons. Café Tempo is known for its lovely coffee, delicious array of homemade slices and biscuits and the quirky, chook-themed décor although, Chris jokes, "*...dusting all the ornaments can sometimes be a pain.*"

Peter Walkinshaw, Foodland Supermarket Manager, speaking for Coca Cola, sponsor of the Casual Dining Award, is glad to be involved and believes "*...anything that encourages businesses to aim for excellence has got to be a good thing for Norfolk's tourism industry.*"

The Gurnseys actively promote their win in advertising, signs and menus. They feel that the Tourism Awards are well conducted and don't mind independent judges being privy to their business plans. Running any business is hard work, but they're sure tourism overall benefits from this type of accreditation and they want to keep on satisfying their customers.

(** Ann hasn't been well lately, and patrons would wish her a speedy recovery.)

(Jenny Jauczius, Norfolk Online)