BookEasy Booking Centre enews - Monday, 11 May 2009

If another member of your organisation would like to receive regular e-newsletters from us, please email us and provide their contact details. (Note: all BookEasy eblasts are sent to these email addresses)

In this issue:

Tip of the Month
2009 User Group Forums - Forums announced in Qld, Tas and NSW
New Staff @ BookEasy Head Office
Centre News and Updates

Hints and tips Tip of the Month

Did you know that you can upload a banner and a footer to the printable version of the Monthly Events Calendar?

Effective event calendars are printed off by your clients, and a professional feel to the layout will result in more bookings to your centre.
By saving images eventsBanner.jpg and/or eventsFooter.gif, the look and feel to any printable calendar is more enticing and user friendly.

Refer to online help or BookEasy support staff for further information.

2009 User Group forums

The following dates have been confirmed for this year's forums:

> Batemans Bay, NSW - Tuesday 30 June **HEAVILY BOOKED!**
> Perth (Swan Valley), WA - Tuesday 28 July (a repeat of this forum will be held in Perth in October - coinciding with the Visitor Centre Association conference)
> Bunbury, WA - Wednesday 12 August
Please email **Hilary Davies** for more information

> Mildura, Vic - Monday 13 July
> Wangaratta, Vic - Tuesday 14 July and Wednesday 15 July **FULLY BOOKED!**
> Frankston, Vic - Thursday 16 July **HEAVILY BOOKED!**
> Sheffield, Tas - Monday 20 July
> Brisbane, Qld - Monday 14 September
> Lismore, NSW - Wednesday 16 September
> Armidale, NSW - Friday 18 September
> Forster, NSW - Monday 21 September
> Maitland, NSW - Tuesday 22 September
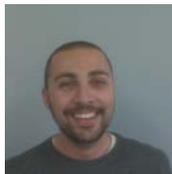 Please email **Chris Telenta** for more information

New Staff @ BookEasy

We wish to welcome the following additions to the BookEasy team:

Tony Shine has commenced as staff operations manager for BookEasy.
Tony brings with him extensive experience within the tourism industry and will be responsible for the running and overall operation of BookEasy

Andrew Bertelsmeier will be overseeing the IT systems at BookEasy and brings an extensive background in IT, including an Engineering degree in Communications Systems and Cisco qualifications.

Nathan Bugeja has joined our support and training team. Nathan brings a high level of industry client service and support to BookEasy and is looking forward to servicing all your needs going forward!

Centre news and updates

BookEasy would like to congratulate **Sydney Visitor Centres @ The Rocks and Darling Harbour**, and **Gold Coast Getaways** for successful installs.
With installs in **Kempsey, Shellharbour, Central Coast, Casino** and **Yass** due in the next two months, the number of operators and Booking Centres is growing at a very rapid rate.

Staff at **Best of Victoria**, **Geraldton, Mildura, Broken Hill** and **Armadale** recently completed a series of training workshops within their respective centres.
If you have new staff who have commenced at your centre, or you would like refresher training for existing staff, please contact the Client Services team:
Hilary Davies (08) 9757 0111 or **Chris Telenta** (08) 9757 0110

This E-Newsletter has been powered by BookEasy Online Tourism Solutions